



Department
of Health

Refreshing the Mandate to NHS England: 2014 – 2015

Response form

July 2017

Instructions for responding to the consultation

The Government wants your views on the proposals set out in *Refreshing the Mandate to NHS England 2014 – 2015*. The response form below can be used to help you do that.

Alongside the Mandate refresh, the Government is proposing to update the NHS Outcomes Framework to reflect progress made in developing the placeholder outcome indicators. These will be published in the autumn.

You can find out more and respond to this consultation at:

<https://www.gov.uk/government/consultations/refreshing-the-nhs-mandate>

You can also contact us via: mandate-team@dh.gsi.gov.uk

The closing date for responses is Friday 27th September 2013.

Responses received after this date may not be read. Consultation responses should be returned to: mandate-team@dh.gsi.gov.uk

Or if you would prefer to send your response by post:

**Mandate Team
Department of Health
Area 229
Richmond House
79 Whitehall
London
SW1A 2NS**

What we will do next

We will read and consider all responses and publish a response to the consultation alongside the publication of the refreshed Mandate in the autumn. The Government response will set out how comments and views shaped the final decisions for refreshing the Mandate to NHS England for 2014 – 2015.

Organisation: Radiotherapy Board

We would appreciate it if all responses over four pages in length had a summary of the key response points.

Summary of key response points:

Consultation questions

Refreshing the mandate

Question 1: What views do you have on the proposed approach to refreshing the Mandate?

Question 2: What views do you have on assessing NHS England's progress to date against the objectives?

Helping people live well for longer

Question 3: What views do you have on the proposal to help people live well for longer?

Managing ongoing physical and mental health conditions

Question 4: What views do you have on using the refreshed Mandate to reflect the plans to strengthen A&E services?

Question 5: What views do you have on the proposal to reflect NHS England's ambition to diagnose and support two-thirds of the estimated number of people with dementia in England?

Helping people recover from episodes of ill health or following injury

Question 6: What views do you have on updating the Mandate to make it a priority for NHS England to focus on mental health crisis intervention as part of putting mental health on a par with physical health?

Question 7: What views do you have on the proposals to ask NHS England to take forward action around new access and / or waiting time standards for mental health services and IAPT services?

Making sure people experience better care

Question 8: What views do you have on the ambitions and expectations for the vulnerable older people's plan?

Question 9: What views do you have on how we should achieve our ambitions on the vulnerable older people's plan, particularly on how to strengthen primary care?

Question 10: How should the ambitions for vulnerable older people be reflected in the refreshed Mandate?

<p>Question 11: What views do you have on updating the Mandate to reflect the Francis inquiry and the review of Winterbourne View hospital?</p>	
<p>Question 12: What views do you have on updating the objective to reflect NHS England's role in supporting person centred and coordinated care?</p>	
<p>Question 13: What views do you have on updating the existing objective to reflect the pledges in <i>Better health outcomes for children and young people</i>?</p>	
<p>Question 14: What views do you have on updating the existing objective to reflect the challenge for NHS England to introduce the 'friends and family test' to general practice and community and mental health services by the end of December 2014 and the rest of NHS funded services by the end of March 2015?</p>	
<p>Providing safe care</p>	
<p>Question 15: What views do you have on these proposals to improve patient safety?</p>	

Transforming services

Question 16: What views do you have on the proposal to update the Mandate for NHS England to work with Monitor towards a fair playing field for providers?

Question 17: What views do you have on the proposal for Government to provide additional leadership on delivery of agreed pre-existing Government commitments?

The three professional bodies responsible for the delivery of services in radiotherapy – The Royal College of Radiologists (RCR), the Society and College of Radiographers (SCoR) and the Institute of Physics and Engineering in Medicine (IPEM) - formed a Radiotherapy Board in April 2013 with the aim of trying to take on some of the functions of the highly effective National Radiotherapy Implementation Group (NRIG) and so help support the Government's commitment of world class radiotherapy service delivery.

The Radiotherapy Board (RB) is very supportive of the national challenge to drive the standards of care underpinning world class service delivery and each professional body has worked within the national framework of the National Radiotherapy Advisory Group/NRIG over the past nine years. The RB is currently working on a national quality standards strategy, and the appropriate and responsive workforce requirements to achieve these standards. However the Board recognises that, as a tripartite group of professional bodies, it is only able to provide national guidance. In order to enable translation of its national guidance (and the continually evolving radiotherapy technologies) into clinical practice, a leadership body is required to bridge the gap left by the loss of leadership from within NRIG.

Leadership at this level has recently proved to be highly effective in the radiotherapy community with the extremely rapid implementation of the Radiotherapy Innovation Fund and its demonstrable effect.

The Department of Health's commitment to radiotherapy is insightful in the relevance of this area of healthcare throughout the five priority areas identified in the Mandate. This is particularly strong for priority areas 1, 3, and 4, with a further significant influence in area 5. In

	<p>addition the Mandate acknowledges the need ‘to transform services’ through ‘the delivery of pre-existing Government commitments that were not specifically mentioned in the Mandate...This includes ensuring access to innovative radiotherapy...’.</p> <p>The RB notes that ‘the Government is proposing, as part of the refreshed Mandate, to explore where additional leadership is required to support NHS England in their delivery’. <u>The RB would strongly support investment in additional leadership, to enable the Prime Minister’s commitment for radiotherapy to be delivered.</u> The appointment of a leader(s) to develop strong links between professional bodies, the service providers and commissioners, and the recently established NHS England Radiotherapy Clinical Reference Group is strongly recommended. The RB recognises that this fast developing field requires additional support to continue to enable services in England to keep pace with change and so offer the best opportunity for increasing patient outcomes with cancer.</p>
<p>Question 18: What views do you have on the proposal to update the objective to challenge NHS England to support the NHS to go digital by 2018?</p>	
<p>Question 19: What views do you have on the proposal to be more explicit on the expectation around reporting?</p>	
<p>Supporting economic growth</p>	
<p>Question 20: What views do you have on the proposals to update the objective in asking NHS England to support the recovery of the economy where they can make an important contribution?</p>	

Making better use of resources

Question 21: What views do you have on the proposals to make better use of resources?

Confidentiality of information

If you would like any part of the content of your response (as distinct from your identity) to be kept confidential, you may say so in a covering letter. We would ask you to indicate clearly which part(s) of your response are to be kept confidential. We will endeavour to give effect to your request but as a public body subject to the provisions of the Freedom of Information legislation, we cannot guarantee confidentiality.

We manage the information you provide in response to this consultation in accordance with the Department of Health's Information Charter. Information we receive, including personal information, may be published or disclosed in accordance with the access to information regimes (primarily the Freedom of Information Act 2000 (FOIA), the Data Protection Act 1998 (DPA) and the Environmental Information Regulations 2004).

If you want the information that you provide to be treated as confidential, please be aware that, under the FOIA, there is a statutory Code of Practice with which public authorities must comply and which deals, amongst other things, with obligations of confidence. In view of this, it would be helpful if you could explain to us why you regard the information you have provided as confidential. If we receive a request for disclosure of the information we will take full account of your explanation, but we cannot give an assurance that confidentiality can be maintained in all circumstances. An automatic confidentiality disclaimer generated by your IT system will not, of itself, be regarded as binding on the Department.

The Department will process your personal data in accordance with the DPA and, in most circumstances this will mean that your personal data will not be disclosed to third parties.